

**GUARANTEED IN STOCK**



**GUARANTEED DELIVERY**

## **Plumbers Supply Company (PSC) "GT" Guarantee**

"GT 350" Program Description Effective Friday, December 9, 2012

### **IN STOCK "GT" Guarantee**

Every PSC Branch location in the greater St Louis area (excludes Meyer Supply locations) will guarantee to have our 350 most popular items in stock for pick-up at every branch. If PSC does not have the item in stock as promised, we will provide the customer with a \$35 coupon that can be applied to future payments. Each customer is limited to 1 coupon per day.

### **ON TIME DELIVERY "GT" Guarantee**

For delivery orders received prior to 2 pm, every PSC branch will guarantee same-day delivery of any in-stock item from another branch within 2 hours of approved order placement or will guarantee delivery by 7 am or an agreed upon delivery time the following business day for approved orders received after 2 pm. For any scheduled delivery in the greater St Louis area that arrives more than 5 minutes after the scheduled delivery time, PSC will provide the customer with a \$35 coupon that can be applied to future payments. Each customer is limited to 1 coupon per day.

### **General Information**

For questions about eligible stock items or other program inquiries, please contact any PSC branch in the greater St Louis area.

Every employee at PSC is committed to our customer's success and total satisfaction. We fully understand that having the right items at the right time is critical to our customer's success and offer the "GT" guarantee as evidence of our commitment to our customer's ongoing success.

Thank you for the opportunity to be of service and placing your business with Plumbers Supply Co!

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**Stay tuned for GT 500 in 2012**